



[to be date of distribution]

Urgent Product Removal Notice

Dear Valued bioMérieux customer,

Our records indicate that your laboratory has received one or both of the following VITEK® 2 Identification (ID) products.

Reference	Description	Batch / Lot	Expiration
21342	VITEK® 2 Gram-Positive (GP) Identification (ID) Test Kit	2420240403	24-JUL-2018
		2420303403	24-SEP-2018

Description of Issue:

Customer reports have indicated occurrences of atypical negative O129R reactions for *Enterococcus casseliflavus* ATCC® 700327™ in association with VITEK® 2 GP ID Lot 2420240403 and 2420303403, causing failure of the Quality Control (QC) testing for the VITEK® 2 GP ID card. The expected O129R reaction for ATCC® 700327™ strain is positive.

Internal investigation at the manufacturing site has confirmed the QC performance issue with the referenced ATCC® organism for the referenced GP ID card lots. Cards demonstrating QC deviations showed analysis times of 2.5 - 3.0 hours, whereas cards performing as expected showed analysis times of 5 - 8 hours. The internal investigation determined that initial-value-positive dSOR reactions are resulting in the earlier hour-of-call, and thus atypical negative reactions for O129R. User reports are limited to the ATCC® 700327™ QC strain; however, impact to patient results for certain clinical organism species (see table below) cannot be ruled out. For most of these species, the identification to genus remains correct.

Species	Potential Incorrect Identification if dSOR is False Positive
<i>Abiotrophia defectiva</i>	<i>Globicatella sanguinus</i> , <i>Kocuria kristinae</i> , <i>Gemella morbillorum</i>
<i>Enterococcus durans</i>	<i>Enterococcus faecium</i>
<i>Enterococcus gallinarum</i>	<i>Enterococcus faecium</i> , <i>Enterococcus casseliflavus</i>
<i>Gemella haemolysans</i>	<i>Gemella sanguinus</i>
<i>Granulicatella adiacens</i>	<i>Kocuria kristinae</i> , <i>Gemella morbillorum</i>
<i>Kocuria rhizophila</i>	<i>Kocuria kristinae</i> , <i>Kocuria rosea</i>
<i>Leuconostoc citreum</i>	<i>Enterococcus columbae</i>
<i>Leuconostoc lactis</i>	<i>Aerococcus viridans</i> , <i>Enterococcus columbae</i> , <i>Leuconostoc mesenteroides ssp cremoris</i> , <i>Leuconostoc pseudomesenteroides</i>
<i>Leuconostoc mesenteroides ssp cremoris</i>	<i>Enterococcus columbae</i>
<i>Leuconostoc mesenteroides ssp mesenteroides</i>	<i>Enterococcus columbae</i> , <i>Leuconostoc pseudomesenteroides</i>
<i>Leuconostoc pseudomesenteroides</i>	<i>Enterococcus columbae</i> , <i>Streptococcus parasanguinus</i>
<i>Staphylococcus caprae</i>	<i>Staphylococcus carnosus ssp carnosus</i> , <i>Staphylococcus capitis</i>
<i>Staphylococcus cohnii ssp cohnii</i>	<i>Staphylococcus vitulinus</i> , <i>Staphylococcus sciuri</i> , <i>Staphylococcus auricularis</i>
<i>Staphylococcus equorum</i>	<i>Staphylococcus gallinarum</i> , <i>Staphylococcus xylosum</i> , <i>Aerococcus viridans</i>
<i>Staphylococcus hominis ssp novobiosepticus</i>	<i>Staphylococcus hominis ssp hominis</i>
<i>Staphylococcus kloosii</i>	<i>Staphylococcus gallinarum</i>
<i>Streptococcus anginosus</i>	<i>Streptococcus gordonii</i> , <i>Streptococcus sanguinus</i> , <i>Streptococcus porcinus</i> , <i>Streptococcus thoraltensis</i>
<i>Streptococcus canis</i>	<i>Streptococcus equi ssp zooepidemicus</i>
<i>Streptococcus constellatus ssp constellatus</i>	<i>Streptococcus pseudoporcinus</i> , <i>Streptococcus gordonii</i>



<i>Streptococcus cristatus</i>	<i>Streptococcus sanguinus</i>
<i>Streptococcus downei</i>	<i>Streptococcus sobrinus</i>
<i>Streptococcus dysgalactiae ssp equisimilis</i>	<i>Streptococcus dysgalactiae ssp dysgalactiae, Streptococcus porcinus, Streptococcus pseudoporcinus</i>
<i>Streptococcus equi ssp equi</i>	<i>Streptococcus equi ssp zooepidemicus, Streptococcus sanguinus</i>
<i>Streptococcus gallolyticus ssp gallolyticus</i>	<i>Streptococcus mutans</i>
<i>Streptococcus gallolyticus ssp pasteurianus</i>	<i>Streptococcus uberis, Streptococcus mutans</i>
<i>Streptococcus infantarius ssp coli</i>	<i>Streptococcus mutans, Streptococcus alactolyticus</i>
<i>Streptococcus intermedius</i>	<i>Streptococcus parasanguinus</i>
<i>Streptococcus mitis</i>	<i>Streptococcus thoraltensis, Streptococcus parasanguinus, Streptococcus sanguinus</i>

Impact to customer:

Evaluation of the identified issue indicates the potential for misidentification of clinical isolates in addition to QC failure. QC failure would prevent the use of the GP ID card lot. However, even if QC results for *Enterococcus casseliflavus* ATCC® 700327™ pass, there remains the potential for misidentification of clinical isolates.

Actions:

We request you take the following action at this time:

- Please confirm this letter has been distributed and reviewed by all appropriate personnel within your organization.
- Please refrain from using the referenced test kits (VITEK® 2 GP ID, Lots 2420240403 and 2420303403) in your laboratory. Destroy any of this product in your inventory, and contact your local bioMérieux representative for credit or replacement.
- Please store this letter with your bioMérieux system documentation.
- Complete the attached Acknowledgement Form and return it to your local bioMérieux representative.

bioMérieux, Inc. is committed to providing our customers with the highest quality products, and we apologize for any inconvenience this has caused your business. If you have any questions or concerns, please contact your local bioMérieux representative.

Thank you for your continued use of bioMérieux products,

bioMérieux, Inc.

[\[Enter Local Contact\]](#)



Attachment A: Acknowledgement Form.

URGENT PRODUCT REMOVAL NOTICE

FSCA - 3595 – VITEK® 2 GP ID – QC Performance for *E. casseliflavus* ATCC® 700327™

Customer Information:

Customer Account Number: _____ Organization Name: _____

Street Address: _____

City, State and Postal Code: _____

Contact Name: _____

Contact Title: _____

Phone Number: _____

Product Information:

Catalog Number	Description	Lot Number
21342	VITEK® 2 GP ID Test Kit	2420240403
		2420303403

Questions:

	Yes	No
1. Have you read the enclosed Urgent Product Removal Notice regarding VITEK® 2 GP ID <i>Enterococcus casseliflavus</i> ATCC® 700327™ QC Issue?		
2. Have you followed the instructions and implemented the actions as indicated in this Urgent Product Removal Notice? If no, please indicate the reason in the Comments section below.		
3. Have you received reports of illness or injury related to the described VITEK® 2 GP ID issue?		

Comments:

Signature: _____

Date: _____

It is important that you complete this Acknowledgement Form and return it to bioMérieux.

Please fax this form to: [\[Enter Local Contact\]](#) To the attention of: [\[Enter Local Contact\]](#)