## **CUSTOMER INFORMATION**

## URGENT FIELD SAFETY NOTICE RECALL

CRP FS Cat. No. 1 7002 ...

Microbiological contaminations in CRP FS (component R2)

Date September 03, 2019

Product CRP FS Cat. No.: 1 7002 ..

Lot: 24753, expiry date 2020-01

25005, expiry date 2020-02

Kit Lots: 60122696, 60122773, 60122920, 60122932, 60122949, 60123053, 60123054,

60123191, 60123374, 60123375, 60123489, 60123533, 60123586, 60123685,

60123706, 60123774, 60123789, 60123918, 60123941, 60123985.

Explanation Based on a customer complaint the a.m. lots of CRP FS have been reviewed.

The internal inspection confirms that reagent R2 of the o.m. lots is affected by

microbiological contaminations. The cause of the microbiological contaminations was investigated and corrective actions were taken.

Impact on patient results

Using CRP FS reagent lots 25005 or 24753, measurements of controls or patient samples may lead to false low results in a concentration range below

20 mg/L CRP.

Measures As a safety measure, the above mentioned lots of CRP FS are withdrawn

from the market.

Please ensure the replacement of the reagent and stop immediately further measurements with CRP FS lot 25005 and lot 24753. Existing stock must be disposed of. DiaSys offers a replacement for the affected CRP FS

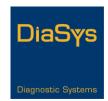
kits.

Results measured with a.m. reagent lots must be verified by using a different

lot.

Please inform all users of the affected products immediately.

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## **CUSTOMER INFORMATION**

DiaSys has announced the urgent field safety notice to the relevant authorities of the European Union. Customers outside the EU are asked to handle necessary announcements to authorities in their countries.

Under current regulations we are obliged to provide a complete chain of evidence of all corrective measures for our products. For this reason, we would like to ask you to fill in and sign the attached confirmation that you have received and communicated this information to all concerned customers. Please send it back to us by fax or as scan until **September 18, 2019.** 

Please accept our sincere apologies for the inconvenience caused. In case you have any questions, please do not hesitate to contact us.

Kind regards,

Irene Delseith-Hermsdorf Head of Marketing

