

(CITY), November xxth 2018

Reference: RC-18-0002

FIELD SAFETY NOTICE

**STACLOT® LA (REF. 00600):
LOT 251918, EXP. 2019-03-31
LOT 252751, EXP. 2019-09-30**

Dear Customer,

According to our records you have ordered and received in your laboratory some kits of **STACLOT® LA (reference 00600) lot 251918 and/or lot 252751.**

Please find hereafter details of an issue which has been detected regarding these lots.

✓ **Identification and description of the defect:**

Several customers have reported shortened (T1-T2) results, where some instances of result recovery outside of the range of ≤ 15 seconds for STA®-Control LA2 has been observed (this range is specified on the kit value sheet).

The subsequent root cause investigations have found that the issue is due to a sensitivity decrease which occurs towards the end of the respective lot number's shelf life. We have found this to be related to the material used for manufacturing the stoppers used only for the buffer and solvent vials. STACLOT® LA lots 251918 and 252751 were manufactured with these stoppers.

In most cases, Quality Controls will detect the issue but this is not occurring systematically.

✓ **Actions :**

If you have any kit(s) of these two lots of STACLOT® LA in your laboratory, we are asking you to stop using and to destroy the concerned kit(s). In this case, contact your local distributor as soon as possible in order to obtain without delay a lot exchange.

According to guidelines of the ISTH SSC Anti Phospholipids Syndrome, several tests should be performed to detect and confirm the presence of LA. Hence, previously released patient results should not need to be re-assessed.

Please can you complete the coupon attached acknowledging receipt of this letter. The return of this coupon will initiate the replacement process for the affected lots.

The competent Administrative Authority of the country of origin (France) has been informed.

For additional information, please contact your local distributor.

Please accept our apologies for this inconvenience. We thank you in advance for your support.

Yours sincerely,

Signature