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Urgent Field Safety Notice: Atellica[®] Solution / ADVIA Centaur[®] XP / ADVIA Centaur[®] XPT / ADVIA Centaur[®] CP Atellica IM and ADVIA Centaur Systems Urine Cortisol Negative Bias

To whom it may concern,

Our records indicate that your facility may have received the following product:

Table 1. Atellica[®] Solution and ADVIA Centaur[®] Systems Affected Product(s)

| Assay | Siemens Material Number (SMN) | Unique Device Identification (UDI) | Kit Lot # | Exp. Date (YYYY-MM- DD) | Mfg. Date (YYYY-MM- DD) |
|--------------------------------|-------------------------------------|------------------------------------------------------------------------------------------|------------------------|-------------------------------|-------------------------------|
| Atellica IM Cortisol 50T | 10995538 | (01)00630414598659(10)50732343(17)20230707 (01)00630414598659(10)50733343(17)20230707 | 50732343 50733343 | 2023/07/07 | 2022/04/07 |
| | | (01)00630414598659(10)88975345(17)20230930 | 88975345 | 2023/09/30 | 2022/06/30 |
| | | (01)00630414598659(10)29106347(17)20240103 | 29106347 | 2024/01/03 | 2022/10/03 |
| | | (01)00630414598659(10)29107347(17)20240103 | 29107347 and higher | 2024/01/03 | 2022/10/03 |
| Atellica IM Cortisol 250T | 10995537 | (01)00630414598642(10)50734343(17)20230707 | 50734343 | 2023/07/07 | 2022/04/07 |
| | | (01)00630414598642(10)88974345(17)20230930 | 88974345 | 2023/09/30 | 2022/06/30 |
| | | (01)00630414598642(10)29105347(17)20240103 | 29105347 and higher | 2024/01/03 | 2022/10/03 |
| ADVIA Centaur Cortisol 50T | 10994924 | (01)00630414602943(10)49741344(17)20230707 | 49741344 | 2023/07/07 | 2022/04/07 |
| | | (01)00630414602943(10)07241346(17)20230930 | 07241346 | 2023/09/30 | 2022/06/30 |
| | | (01)00630414602943(10)88318346(17)20230930 | 88318346 | 2023/09/30 | 2022/06/30 |
| | | (01)00630414602943(10)29109348(17)20240103 | 29109348 and higher | 2024/01/03 | 2022/10/03 |
| ADVIA Centaur Cortisol 250T | 10994926 | (01)00630414602950(10)49742344(17)20230930 | 49742344 | 2023/07/07 | 2022/04/07 |
| | | (01)00630414602950(10)88319346(17)20230930 | 88319346 | 2023/09/30 | 2022/06/30 |
| | | (01)00630414602950(10)29108348(17)20240103 | 29108348 and higher | 2024/01/03 | 2022/10/03 |

This issue affects all current and future lots of the Atellica IM and ADVIA Centaur Systems Cortisol assays until the product issue is resolved

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Legal Form: Gesellschaft mit beschraenkter Haftung; Company Seat: Vienna; Commercial Court Registration: FN 135042 t; Commercial Court: Vienna; DVR: 0816540 SCF 02/2016 V16.05 Page 1 of 3



Reason for Correction

The purpose of this communication is to inform you of an issue with the product indicated in Table 1 above and provide instructions on actions that your laboratory must take.

Siemens Healthcare Diagnostics Inc. has confirmed customer observations of a negative bias with urine patient samples and urine cortisol Quality Control (QC) results intermittently out of range low. As indicated in the Instructions for Use, if QC results do not fall within with the assigned values, do not report results.

Lot-to-lot comparison studies between affected and unaffected kit lots showed a negative bias with urine samples (see Figure 1). Siemens is currently investigating the root cause of the negative bias and working to restore assay performance with urine samples.

Siemens requires that customers discontinue use of urine patient samples with kit lots listed in Table 1 and higher until further notice.

Serum and plasma samples are **NOT** affected, and customers can continue to use the Cortisol assay with these sample types.

Risk to Health

Worst case, there is a potential for erroneously depressed urine Cortisol patient results, which may lead to a delayed differential diagnosis of hypercortisolism, such as Cushing Syndrome. Mitigations include correlation of results to patient's clinical signs and symptoms, additional laboratory and repeat testing findings.

Actions to be Taken by the Customer

- Discontinue use of urine patient samples with the Atellica IM Cortisol and ADVIA Centaur Cortisol assays until further notice.
- Customers may continue to use serum and plasma sample types with the Atellica IM Cortisol and ADVIA Centaur Cortisol assays.
- Please review this letter with your Medical Director to determine the appropriate course of action, including for any previously generated results, if applicable.
- Complete and return the Field Correction Effectiveness Check Form attached to this letter within 30 days.
- If you have received any complaints of illness or adverse events associated with the products listed in Table 1, immediately contact your local Siemens Healthineers Customer Care Center or your local Siemens Healthineers technical support representative.



Please retain this letter with your laboratory records and forward this letter to those who may have received this product.

We apologize for the inconvenience this situation may cause. If you have any questions, please contact your Siemens Healthineers Customer Care Center or your local Siemens Healthineers technical support representative.

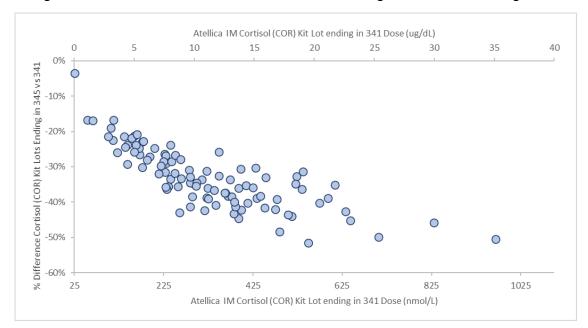
Sincerely yours,

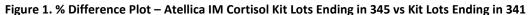
Siemens Healthcare Diagnostics GmbH



Annex I: Additional Information

One hundred urine samples were tested with Atellica IM Cortisol kit lots ending in 341 (unaffected) and 345 (affected) across the Assay Measuring Range. Figure 1 shows the observed % differences (bias). This data is representative of all in-date Atellica IM lots. While the investigation showed the ADVIA Centaur XP/XPT and ADVIA Centaur CP have a lesser degree % difference, these platforms are included in this Field Action because they are manufactured with the same materials.





Atellica Solution and ADVIA Centaur Systems are trademarks of Siemens Healthcare Diagnostics Inc.

Legal Manufacturer SRN: US-MF-000016560

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